



Skolae
TRAINING

CONFERENCE

THURSDAY, APRIL 23 2026
LUXEMBOURG | HYBRID FORMAT

OUTSOURCING: DORA, IMPACTS, IT & SECURITY

Operational Risk Management

15%
(EXCL. VAT)

DISCOUNT ON EACH
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www.skolae-training.lu

Outsourcing: DORA, impacts, IT & security



Navigating the Post-DORA Era: From Compliance to Performance

As financial institutions enter a new regulatory landscape, **DORA** (Digital Operational Resilience Act) emerges as the cornerstone for operational resilience in **ICT systems**.

This conference goes beyond **compliance**: it is designed to **show how regulatory obligations can be transformed into levers for governance, innovation, and trust**.

Under the guidance of Sylvain Aubry, our speakers – **legal experts, consultants, and cybersecurity leaders** – will take you through the **key challenges** of managing third-party providers, supervising ICT functions, and securing critical operational processes.

From **regulatory overviews to practical contract management and operational solutions**, this conference offers a comprehensive view of **DORA's requirements**, complemented by insights on **NIS2, the AI Act, and GDPR**.

The program combines **expert perspectives, real-world examples, practical tools** to anticipate supervisory reviews, and strategic discussions on turning operational resilience into a competitive advantage.

Join us to discover how compliance is no longer a constraint but an opportunity – an opportunity to build safer, more agile, and more innovative organizations where performance and security go hand in hand.

Stéphanie LEROY FARASSE

Conference Manager
sleroy@abilways.com



TARGET PARTICIPANTS

- Compliance officers
- AML officers in banks, insurance companies, investment funds
- Heads of compliance
- Compliance analysts
- Heads of legal
- Lawyers
- Heads Of Strategy & Innovation,
- Directors of KYC,
- Heads of transaction monitoring
- Heads of banking
- Security/Privacy Managers
- Data Protection Officers
- Chief Privacy Officers
- MOA consultants
- IT
- Service providers
- Middle et back office
- Heads of security
- Heads of back office
- Auditors

OBJECTIVES

- Master the latest amendments to the DORA regulations
- Incorporate CSSF recommendations into your practice
- Anticipate the practical issues arising from the implementation of the new requirements

TRAINING MATERIALS

- Distribution of handouts specifically designed for this training & developed in close collaboration with the speakers to meet the expectations of professionals
- If you have any questions, please email sleroy@abilways.com

METHODOLOGY

If you attend this conference face to face, you will benefit from:

- All available conference materials, sent before or during the conference,
- Fruitful exchanges at the meeting with the experts attending the conference,
- Presentations by experts, followed by a Q&A session

If you attend this conference in remote mode, you will benefit from:

- All available conference materials, sent before or during the conference
- A remote connection to our digital solution. Your connection ID will be sent after your convocation
- Interactivity with the speakers and others participants thanks to the live chat and the moderator/program manager

Both regulatory framework and the changing circumstances of the situation could require us to change the conference's format. If it does happen, we will keep only the remote conferencing on the scheduled date.



SESSION CHAIR:

Sylvain AUBRY

Head Of Carlyle AIFM

Board Member - Conducting Officer Principal - **The Carlyle Group**

8.45 Participant Welcome

REGULATORY FRAMEWORK AND OBLIGATIONS

9.00 Opening by the Chairman

9.15 Regulatory overview of outsourcing framework and third-party provider management rules in the post-DORA era

- Current regulatory landscape and anticipated developments
- Analysis of existing outsourcing and third-party provider management requirements across different regulatory statuses of Luxembourg entities
- Specific considerations for cloud outsourcing arrangements under the DORA framework
- Analysis of data protection implications and GDPR compliance requirements in DORA-regulated outsourcing arrangements



Bénédicte d'ALLARD

Director - Regulatory, Risk & Compliance

ARENDE REGULATORY & CONSULTING S.A



Faustine CACHERA

Counsel in the IP, Communication & Technology practice

ARENDE & MEDERNACH S.A.

10.00 Managing outsourcing contracts in practice- A session focused on legal and practical challenges and actionable solutions to ensure compliance with DORA requirements

- Challenges related to contractual provisions
- Negotiating aspects (e.g with international vendors, intragroup agreements...)
- Aligning contracts across stakeholders to guarantee compliance and alignment with DORA obligations
- This session will cover legal requirements and provide practical insights, examples and best practices to tackle the legal challenges posed by DORA



Nicolas HAMBLENNE

Avocat à la Cour, Managing Partner

PRAGMA Law Sàrl

10.45 Coffee-Networking

11.00 DORA Supervision: what to expect from upcoming controls?

- How will supervisors (CSSF, CAA, ECB) assess DORA compliance in practice?
- Which areas are most likely to be tested first – governance, ICT risk, third-party management, or incident reporting?
- What level of documentation and evidence will be required?
- How can firms anticipate and prepare for supervisory reviews effectively?



Laureline SENEQUIER

Partner

DELOITTE



Hatice BASKAYA

Director Cyber Governance & Compliance

DELOITTE

11.45 Switching Off the black box: How the EU CRA reinforces DORA's Oversight of ICT Providers

- Shifting the power balance from ICT providers to financial entities: what are the challenges?
- Why do ICT functions still operate as a "black box," whether they belong to the financial group or are external service providers?
- Detecting underestimated or hidden risks across complex, multi-tier ICT environments: how critical can it be?
- How can financial entities retain control over critical ICT processes—without slowing down innovation?
- What level of operational, technical and supply-chain visibility can financial entities gain under the forthcoming CRA obligations?
- Will the CRA finally open the ICT provider "black box" and deliver the transparency that DORA requires?
- Which concrete regulatory levers—CRA essential requirements, DORA oversight, NIS2 governance, contractual enforcement and certification schemes—empower institutions to effectively challenge and influence their ICT providers?



Caroline JULIEN

Senior Information Security, Resilience & ICT Risk Management Consultant

CAROLINE-JULIEN -GRC

12.45 Lunch

PRACTICAL INSIGHTS

14.15 DORA + NIS2 + AI Act: from compliance to performance – how can resilience become a growth driver?

- Can integrated governance become a lasting competitive advantage?
- Are DORA, NIS2, the AI Act and the GDPR opening a new era where compliance is no longer a constraint but a catalyst for trust and business growth?
- How can organizations align these regulatory frameworks around risk management and operational continuity to turn compliance into a competitive edge?
- Under the combined obligations of DORA, NIS2, the AI Act and the GDPR, how can companies effectively manage third-party providers, critical systems and AI technologies?
- How can governance models secure innovation instead of slowing it down?
- What practical strategies can transform compliance into a growth engine and a powerful commercial argument?
- What can we learn from a governance model where compliance, security and innovation work together to build stronger, more agile and more attractive organizations?



Julien WINKIN

Managing Partner - External DPO& CISO

LUXGAP

15.15 New EBA Guidelines on third-party risk management: towards the obsolescence of the outsourcing concept?

- The complex coexistence of outsourcing and ICT services
 - From complementarity to overlap: outsourcing once seen as distinct but supportive of ICT services
 - From exclusivity to absorption: outsourcing now partly confined to non-ICT services
- The rise of a sharper duality: ICT vs. non-ICT service qualification
 - The promise of simplification: between the legacy outsourcing framework and DORA's regulatory authority
 - The limits of harmonization: persistent disparities in how financial entities are treated



Alexandre DELPHIS

CEO - Partner

GOVERNYS

16.15 Coffee-Networking

16.30 Round-table Defining Criticality under DORA: From Concept to Implementation

- What criteria should financial entities use to assess the criticality of ICT functions and third-party providers under DORA?
- How can firms make criticality assessments both consistent across departments and defensible before auditors and regulators?
- What governance mechanisms and reporting practices ensure that criticality classifications remain accurate and up to date over time?

MODERATOR:



Jean DIEDERICH

Partner

FINEGAN

PANELISTS:



Gilles CHEVILLON

Operational Resilience, Cybersecurity & Financial Crime | Digital Learning & Advisory | Regulatory Compliance (DORA & NIS2) CEO & founder

MAET



Frank ROESSIG

Head of AI solutions

PROXIMUS



Alexandre DELPHIS

CEO-Partner

GOVERNYS

17.45 Q&A Session

18.00 Conference closing



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REGISTRATION DETAILS

DATE AND VENUE

THURSDAY, APRIL 23 2026

LUXEMBOURG | HYBRID FORMAT

Caution: the place of the training course is likely to be modified. Thank you to refer to the convocation which will be given 10 days before the training course

INSCRIPTION INFORMATION

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PROGRAMME INFORMATION

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PRICE (TVA 3 %)

995 € excl. VAT

**15 % (excl. VAT) discount on each registration received
with the code Bdl15**

The registration fee includes lunch, refreshments and full course documentation.

